



Warranty

A copy of this warranty is at the bottom of www.thesunpays.co.za/PriceList.html

Narada batteries:

- Factory backed 1 year warranty.
- If regular data logging can be supplied, like with the Axpert's WatchPower program, a factory backed 2 year warranty applies.
- Improper installation (including reverse polarity) will void the warranty.
- The Sun Pays does not carry the warranty on any human error nor natural causes (like lightning damage).
- Problem diagnosis or exchange will only be done at The Sun Pays office in Cullinan.

- Axpert MKS inverters:
 - Installation not according to the manual will void the guarantee.
 - Both the Axpert MKS 2kVA/1.6kW and the MKS 5kVA/4kW have a factory backed two year guarantee, from the date of invoice.
 - Following repeated problems caused by abusive operation, all systems sold after 19 October 2017 will be guaranteed for only one month from date of invoice.
 - Problem diagnosis or exchange will only be done at The Sun Pays office in Cullinan.

The Sun Pays PV Panels:

- 10 years warranty on product material and technical processing.
- The Sun Pays does not carry the warranty on any human error nor natural causes (like lightning damage).

- Power output warranty:
 - 10 years : 90%,
 - 25 years : 85%.
- Problem diagnosis or exchange will only be done at The Sun Pays office in Cullinan.

High and low pressure geysers:

- Five years from purchase on all Black & White high and low pressure systems and manifold systems.
- Two years from purchase on all Green & White high and low pressure systems.
- One year on electronic control panels.
- Glass tubes cannot be guaranteed against breakage or cracking.
- Locally sourced elements, thermostats and valves are covered by the local suppliers.
- The guarantee is subject to water quality similar to the norm in the metropolitan areas.
- Improper installation will void the warranty.
- Please keep your invoice, so the date can be ascertained.
- A copy of this guarantee is at the bottom of www.thesunpays.co.za/PriceList.html

Solar Pumps:

- Factory backed 3 year guarantee on motor, 1 year on impeller/screw.
- Improper installation (including reverse polarity) will void the warranty.
- Should 220V power be connected to pump, warranty is void.
- The Sun Pays does not carry the warranty on any human error nor natural causes (like lightning damage).
- Problem diagnosis or exchange will only be done at The Sun Pays office in Cullinan.